



Good To Go! Terms and Conditions

THESE SUPPLEMENTAL ACH TERMS AND CONDITIONS, TOGETHER WITH THE PRIMARY TERMS AND CONDITIONS AND YOUR APPLICATION, CONSTITUTE THE WASHINGTON STATE DEPARTMENT OF TRANSPORTATION ("WSDOT") *GOOD TO GO!* CUSTOMER AGREEMENT (THE "AGREEMENT") MADE AND ENTERED INTO BY AND BETWEEN YOU (THE "CUSTOMER") AND THE WSDOT *GOOD TO GO!* CUSTOMER SERVICE CENTER ("CUSTOMER SERVICE CENTER").

Electronic Check Terms and Conditions

- A.** Customers must complete, sign and return this Electronic Check (ACH) authorization form to the *Good To Go!* Customer Service Center. The address can be found on the form below and also online at www.wsdot.gov/goodtogo.
- B.** Customers must select an ACH debit range for their automatic ACH replenishment. The replenishment options are listed below in Section 2. To participate in ACH replenishment, you agree to automatic payments from your bank account within the payment range selected as *Good To Go!* will not be able to notify you of the precise payment amount in advance. *Good to Go!* will also not notify you if the payment amount differs from the last payment made via ACH to your *Good To Go!* account. Automatic payment amounts will not exceed the highest dollar value in the selected payment range.
- C.** Customers who select automatic payments via ACH will be required to maintain the balance as specified in section 2 below. Account balance requirements will be evaluated on the 7th and the 22nd of each month. Automatic payments will be processed for those accounts that do not meet the upper limit balance requirement (as of the 7th and/or 22nd) on the 8th and/or 23rd of each month as defined in Options 1, 2 or 3 listed below in Section 2.
- D.** Transaction and payment information is available at anytime online at www.wsdot.gov/goodtogo. Customers may also request monthly account statements.
- E.** Customers may cancel their automatic replenishment by contacting the *Good To Go!* Customer Service Center. Cancellation may take up to seven (7) business days. Customer Service may be reached by:
- 1. Phone** at 1-866-936-8246
 - 2. E-mail** at goodtogo@wsdot.wa.gov
 - 3. Mail** at WSDOT-Good To Go!; P.O. Box 300321; Seattle, WA 98103
- F.** Refunds are available upon closure of your account, after all outstanding tolls and fees are paid, and will be issued by ACH. If a refund cannot be made by ACH, a state warrant (check) will be issued.
- G.** Retain a copy of this Agreement for your records.

Electronic Check Authorization

Section 1: By signing below you acknowledge that you have read and agree to the primary *Good To Go!* Terms and Conditions and the Electronic Check (ACH) Terms and Conditions.

You understand that an amount within the range you specify will be regularly debited from your bank account for payment to your *Good To Go!* account.

You must return this authorization form before ACH automatic replenishments can be accepted for your *Good To Go!* account.

Name (Print)		Signature		Financial Institution/Bank Name	
Routing Number (see below for example)		Account Number (see below for example)		Type of Account <input type="checkbox"/> Checking Account <input type="checkbox"/> Savings Account	
Is the bank account above a business checking or savings account?		<input type="checkbox"/> Yes <input type="checkbox"/> No		Good To Go! Account Number	
				Daytime Phone Number	

Section 2: Select one of the ACH payment ranges listed below for your account.

- ☐ Option 1: Payment from \$0.01 to \$60.00
- ☐ Option 2: Payment from \$0.01 to \$120.00
- ☐ Option 3: Payment from \$0.01 to \$180.00

Return by mail to: **WSDOT-Good To Go!; P.O. Box 300321; Seattle, WA 98103**

Return by fax to: **206-547-0496**

Routing Number (sometimes "transit" or "ABA number")

Account Number (okay to include first zeros for ACH)

Check Number (sometimes used for "e checks")

[Zoom to Image](#)